



# APPLY THE PRINCIPLES OF ETHICS TO IMPROVE ORGANISATIONAL CULTURE

## Unit Standard: 252042



### Course Information



<b>Qualification Title</b>	National Certificate: Quality Management Systems
<b>Course Name</b>	Apply the Principles of Ethics to Improve Organisational Culture
<b>Course Level</b>	5
<b>Course Credits</b>	5
<b>Course Duration</b>	Three days
<b>Cost of Course</b>	R 2 800,00 per delegate (excluding 15% VAT)

### Course Overview

The course allows delegates to gain knowledge on quality management and is aimed at managers who may have more than one team reporting to them.

This highly interactive and practical course is designed to provide delegates with sound knowledge to:

- Demonstrate an understanding of the relationship between values, ethics, and organisational culture and its impact on achieving goals and objectives.
- Apply the concept of corporate ethics to a unit.
- Formulate recommendations for strengthening shared organisational values, the code of conduct and ethical practices.

## Quality Management System

<b>Who Should Attend?</b>	<ul style="list-style-type: none"> <li>Intended for managers who may have more than one team reporting to them.</li> </ul>
<b>Course Objectives</b>	<ul style="list-style-type: none"> <li>The fundamental objective of the course is to allow managers to apply the principles of ethics and improve organisational culture.</li> </ul>
<b>Benefits</b>	<p>Benefits of this course include:</p> <ul style="list-style-type: none"> <li>Improved knowledge and understanding of corporate ethics.</li> <li>Demonstrating organisational culture.</li> <li>Promoting organisational values.</li> </ul>

## Course Content

<b>Course Modules</b>	<p>Course modules:</p> <ol style="list-style-type: none"> <li>Demonstration of the relationship between personal values, organisational ethics, and entity's culture in the South African workplace.</li> <li>Understanding the complexity of the conflicts between personal values, entity's values, and ethical codes in the South African workplace.</li> <li>The potential impact of organisational values and culture on the entity's bottom line.</li> <li>Imperatives for ethical conduct in South African organisations are explained about acts, regulations, codes, and other documents relevant to the entity.</li> <li>Analyses of the role of corporate governance to determine the contribution of a unit in promoting internal organisational codes and ethical practices.</li> <li>Analyses of specific ethical practices of a unit in different areas.</li> <li>Instruments selected for analysing individual and organisational conduct in respect of organisational values, codes of conduct, and corporate ethics.</li> <li>Instruments are applied to gather and record information in a unit in respect of organisational values, codes of conduct, and corporate ethics.</li> <li>Instruments applied to evaluate the current state in a unit against the desired state in respect of organisational values, codes of conduct, and corporate ethics.</li> </ol>
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	<ol style="list-style-type: none"> <li>10. Preparation of the implementation plan that strengthens the entity's values, code of conduct and ethical practices in the unit.</li> <li>11. The roles and responsibilities of the manager are described in terms of decision making to strengthen the values, code of conduct, and ethical practices in a unit and the entity.</li> <li>12. Activities for promoting the entity's values, code of conduct, and ethical practices are outlined in the plan.</li> <li>13. Process for monitoring and evaluation improvements concerning the entity's organisational values.</li> </ol>
<b>Certification and Assessments</b>	<p>All delegates who complete the summative assessment will be assessed, moderated, and receive a SOR (Statement of Results). Thereafter a Certificate of Competence from WWiSE (or SETA for qualifications) will be issued.</p>

## About WWiSE

### Who are we?

World Wide Industrial & Systems Engineers (WWiSE) is an ISO consultancy, training, business solutions, and systems implementation firm based in Southern Africa that provides clients with effective business processes management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, both locally and internationally. We also strive to be the leading training providers in SHERQ, ISO, Engineering, Finance, Business, and Project Management.

### What do we do?

Our services are aimed at the improvement of quality, efficiency, knowledge, and competitiveness of client companies. This service range includes:

- ISO and SHERQ Systems implementation services, whereby we assist clients in meeting the requirements of (but not limited to) ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001, and ISO 45001 Standards.
- Integrated Management Systems development whereby we integrate several business systems and management solutions into a single management system to comply with standards.
- Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business, and Project Management to meet job responsibilities and expertise requirements of International Standards.
- ISO and Legal Auditing which includes Gap Analysis Audits, Product, Process, Procedural, and Systems auditing by our registered SAATCA Auditors.
- Customised web-based solutions integrating current systems to be in line with ISO requirements.

We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training, and auditing.