



ISO 18788:2015

Management System For Private Security Operations Awareness



Course Information

Course Name	ISO 18788:2015 – Awareness
Course Designer	World Wide Industrial and Systems Engineers
Course Category	Management system for private security operations
Course Duration	1 day
Cost of Course	Refer to Training Schedule

Course Overview

ISO 18788 specifies the requirements and provides guidance for organizations that conduct or contract security operations. Moreover, it provides a framework for establishing, implementing, operating, monitoring, reviewing, maintaining, and improving a Security Operations Management System. It enables the constant development of security services, while ensuring customer safety and respect for human rights. This standard demonstrates compliance with laws and regulations, respect for human rights, and the establishment of professional security operations to better meet the customer's and stakeholder's needs.

ISO 18788:2015 – Management System for Private Security Operations

Who Should Attend?	This is course is ideal for anyone interested in learning the intent of ISO 18788:2015 as well as how to apply its principles and requirements to establish, implement and operate a Security Operations Management system based on ISO 18788:2015.
Course Objectives	<p>By the end of the course, the learner will be able to:</p> <ul style="list-style-type: none"> • understand the Security Operations Principles upon which ISO 18788:2015 is based • learn the requirements and intent of ISO 18788:2015 • learn how to apply the requirements of ISO 18788:2015 • learn how to identify Security Operations-related risks and opportunities • obtain the tools needed to achieve your organization's Security Operations Objectives
Benefits	<ul style="list-style-type: none"> • Provide reliability and establish effective Corporate Governance • Strengthen credibility and protect reputation • Ensure the quality and professionalism of security organizations • Establish sustained customer improvements • Provide confidence to customers, governments, and communities • Increase the potential of operational success

Course Content

Course Modules	<ol style="list-style-type: none"> 1. Introduction to ISO 18788:2015 2. Security Operations Management System Principles associated with ISO 18788:2015 3. Workshop on the Security Operations Principles related to ISO 18788:2015 4. Improvement tools and methodologies 5. The requirements of ISO 18788:2015 6. Workshop for applying the requirements of ISO 18788:2015
Certification	<ul style="list-style-type: none"> • Certificate of competence. • Certificate of attendance.
Assessments	<ul style="list-style-type: none"> • If applicable, there will be an assessment at the end of the course. • Delegates have to complete the assessment with a minimum score of 60% to receive a certificate of competence. • Delegates who score between 40% and 59% will get a second attempt at the assessment.

- Delegates who score lower than 40% or fail the second attempt, will need to repurchase the course.
- Delegates will receive an attendance certificate regardless of a pass or fail.

About WWiSE

Who are we?

World Wide Industrial & Systems Engineers (WWiSE) is an ISO consultancy, training, business solutions and systems implementation firm based in Southern Africa that provides clients with effective business processes and Safety, Health, Environmental, Risk and Quality (SHERQ) management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, locally and internationally. We also strive to be the leading training providers in SHERQ, ISO, Engineering, Finance, Business and Project Management.

What do we do?

Our services are aimed at the improvement of quality, efficiency, knowledge, and competitiveness of client companies. The service range includes:

- ISO and SHERQ Systems implementation services whereby we assist client companies in meeting the requirements of ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001 and ISO 45001 standards.
- Integrated Management Systems development whereby we integrate several business systems and quality management solutions into a single management system to comply with various quality and safety standards.
- Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business and Project Management to meet the job responsibilities and expertise requirements of International Standards.
- ISO, Legal auditing which includes gap analysis audits, product, process, procedural, and systems auditing by our registered SAATCA auditors.
- Customised web-based solutions integrating current systems to be in line with ISO requirements

We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training, and auditing.