



# PHISHING



## Course Information

<b>Course Name</b>	Phishing
<b>Course Designer</b>	World Wide Industrial & Systems Engineers
<b>Course Category</b>	Cyber Security
<b>Course Duration</b>	148:28 Minutes
<b>Cost of Course</b>	R2 500 per delegate (excluding 15% VAT)

## Course Overview

Learn how to spot the bait as Anthony guides his friend Cecil through the dangers of phishing. Is this actually a very exciting email from the boss, or is it just another hacker's trap? This module will introduce learners to the concept of phishing, teach them how to quickly identify phishing messages and show them how to verify whether or not a message is legitimate. Our interactive phishing training outlines where phishing messages may appear, how to distinguish phishing from normal communications, and when and how to report phishing attacks.

## Phishing

<b>Who Should Attend?</b>	<ul style="list-style-type: none"> <li>Individuals in the education sector, managers, healthcare workers &amp; professionals</li> </ul>
<b>Course Objectives</b>	<p>By the end of the course, the learner will be able to:</p> <ul style="list-style-type: none"> <li>gain security awareness to educate employees of the dangers of phishing or other online scams and should be a required component of every organization</li> </ul>
<b>Benefits</b>	<ul style="list-style-type: none"> <li>Training reduces errors and threats</li> <li>Training enhances security</li> <li>Develop a Security-Focused Culture</li> <li>An educated staff increases compliance</li> <li>Protection Assets</li> <li>Security training can help protect a company's reputation (and possibly save the company itself)</li> <li>The course helps empower employees</li> <li>Your company will save time and money</li> <li>Your company will have peace of mind</li> </ul>

## Course Content

<b>Course Modules</b>	<ol style="list-style-type: none"> <li>1. Need to Know: Phishing</li> <li>2. Phishing</li> <li>3. Phishing In Brief</li> <li>4. Reporting Phishing Emails</li> <li>5. Spearphishing</li> <li>6. Marine Lowlifes: Clone Phish</li> <li>7. Marine Lowlifes: Common Phish</li> <li>8. Marine Lowlifes: Spearphish</li> <li>9. Marine Lowlifes: Whaling Shark</li> <li>10. WORKed Episode 2: Evite</li> <li>11. Phishing for Managers</li> <li>12. Phishing for Executives</li> <li>13. Phishing for Educators</li> <li>14. Phishing for Healthcare Professionals and Providers</li> <li>15. Phishing for Healthcare Executives</li> <li>16. Phishing for Healthcare Managers</li> <li>17. Phishing for Financial Institutions</li> <li>18. SMiShing</li> </ol>
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	<ul style="list-style-type: none"> <li>19. Vishing</li> <li>20. Business Email Compromise (BEC)</li> <li>21. EAL Phishing</li> <li>22. What Is Phishing? (Video)</li> <li>23. Recognizing Phishing Emails (Video)</li> <li>24. One Wrong Move (Phishing)</li> <li>25. Breach Notification</li> <li>26. Phishing Assessment (LinkedIn &amp; Capital One) W/ Hints</li> <li>27. Suspicious Hosts Assessment (Google)</li> </ul>
<b>Certification</b>	<ul style="list-style-type: none"> <li>• Certificate of competence</li> </ul>
<b>Assessments</b>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>

## About WWISE

### Who are we?

World Wide Industrial & Systems Engineers (WWISE) is an ISO consultancy, training, business solutions and systems implementation firm based in Southern Africa that provides clients with effective business processes and Safety, Health, Environmental, Risk and Quality (SHERQ) management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, locally and internationally. We also strive to be the leading training providers in SHERQ, ISO, Engineering, Finance, Business and Project Management.

### What do we do?

Our services are aimed at the improvement of quality, efficiency, knowledge and competitiveness of client companies. The service range includes:

- ISO and SHERQ Systems implementation services whereby we assist client companies in meeting the requirements of ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001 and ISO 45001 standards.
- Integrated Management Systems development whereby we integrate several business systems and quality management solutions into a single management system to comply with various quality and safety standards.
- Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business and

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Project Management to meet the job responsibilities and expertise requirements of International Standards.

- ISO and Legal auditing which includes gap analysis audits, product, process, procedural, and systems auditing by our registered SAATCA auditors.
- Customised web-based solutions integrating current systems to be in line with ISO requirements

We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training and auditing.