



ISO 17065:2012

Conformity Assessment Requirements for bodies Certifying Products, Processes and Services



Course Information

Course Name	ISO 17065:2012
Course Designer	World Wide Industrial and Systems Engineers
Course Category	Conformity Assessment Requirements for bodies Certifying Products, Processes and Services
Course Duration	1 day

Course Overview

ISO/IEC 17065:2012 Conformity assessment — Requirements for bodies certifying products, processes and services is an International Standard that provides Conformity Assessment Bodies also known as Certification Bodies with a set of requirements that enables them to undertake the certification of products, processes and services.

ISO 17065:2012 - Conformity Assessment Requirements for bodies Certifying Products, Processes and Services

Who Should Attend?	This course is suitable for top-level managers who require a fundamental understanding, as well as the junior staff who need an overview of the standard. Individuals new to a company can also gain perspective in this course.
Course Objectives	By the end of the course, the learner will be able to: - describe the scope and intent of ISO/IEC 17065, - demonstrate an understanding of the relevant clauses of ISO/IEC 17065, - demonstrate an understanding of the role of a scheme under ISO/IEC 17065, - identify and understand the principles, and - identify and apply the relevant key functions of ISO/IEC 17065
Benefits	- Identify what content (including types of documents and data) may help demonstrate compliance with each requirement and how this content is reviewed during an assessment - Define terminology and identify documents, best practices and other resources that can help build an understanding and compliance with the standard.

Course Content

Course Modules	- Review the accreditation requirements of ISO/IEC 17065:2012 - How to identify potential ISO/IEC 17065:2012 nonconformances. - How to identify supporting documents relevant to organizations using ISO/IEC 17065:2012. - Discussing common challenges faced by organizations working with the standard.
Certification	- Certificate of competence. - Certificate of attendance.
Assessments	- If applicable, there will be an assessment at the end of the course. - Delegates have to complete the assessment with a minimum score of 60% to receive a certificate of competence. - Delegates who score between 40% and 59% will get a second attempt at the assessment. - Delegates who score lower than 40% or fail the second attempt, will need to repurchase the course.

- Delegates will receive an attendance certificate regardless of a pass or fail.

About WWiSE

Who are we?

World Wide Industrial & Systems Engineers (WWiSE) is an ISO consultancy, training, business solutions and systems implementation firm based in Southern Africa that provides clients with effective business processes and Safety, Health, Environmental, Risk and Quality (SHERQ) management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, locally and internationally. We also strive to be the leading training providers in SHERQ, ISO, Engineering, Finance, Business and Project Management.

What do we do?

Our services are aimed at the improvement of quality, efficiency, knowledge, and competitiveness of client companies. The service range includes:

- ISO and SHERQ Systems implementation services whereby we assist client companies in meeting the requirements of ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001 and ISO 45001 standards.
- Integrated Management Systems development whereby we integrate several business systems and quality management solutions into a single management system to comply with various quality and safety standards.
- Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business and Project Management to meet the job responsibilities and expertise requirements of International Standards.
- ISO, Legal auditing includes gap analysis audits, product, process, procedural, and systems auditing by our registered SAATCA auditors.
- Customised web-based solutions integrating current systems to be in line with ISO requirements

We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training, and auditing.